



## Swerve Driving School West Orlando Student Policies and Contract

**Enrollment:** Please call the school before enrolling to check instructor's availability.

All lessons and lesson packages must be prepaid in full. We take most major credit and debit cards.

All lessons must be used within 13 months of enrolling, subject to availability.

**Requirement:** You must have a valid FL permit or current license from another state or country on your person for all lessons. You are not permitted to drive without one.

**Reschedule:** Rescheduling of a prepaid scheduled lesson can result in a charge up to \$50 at the discretion of the school management.

Any schedule changes must be arranged no later than 24 hours before the scheduled lesson otherwise it will result in a \$40 fee.

If the instructor arrives on the day of the scheduled lesson and the student is a no show the lesson will be automatically forfeited and unable to be rescheduled .

**Cancellations:** Cancellation of a portion of a prepaid lesson package will result in a \$20 processing fee, and pricing will revert to the pricing available for the number of lessons actually completed.

Any cancellations or schedule changes must be arranged no later than 24 hours before the scheduled lesson. Cancellations less than 24 hours before the lesson will result in a \$40 fee. You may forfeit an unused prepaid drive instead of the fee. Showing up for a lesson without a valid license or permit will result in a missed drive fee.

**Refunds:** If you have enrolled for classes and have not scheduled your lessons, a \$20 refund fee would apply. If you have scheduled your lessons a \$20 refund fee plus \$20 per lesson that is canceled would apply.

**Excess Mileage Fee:** A discretionary excess mileage fee could be applicable as determined by the school management.

We offer lessons 7 days per week, at different times during the day. Availability varies according to instructor schedules, however we will work with you to schedule the most convenient times. We schedule with the same instructor, please let us know if you prefer to work with a different Instructor.

Every individual is different, and people learn at different speeds. Your Instructor will conduct a skills assessment during your first lesson, and he/she will be able to estimate the number of lessons needed at that time.

Students will wear appropriate clothing and footwear for lessons. Beach wear, Crocs, and/or flip flops are not suitable. Closed toe and back footwear are essential for safety reasons.

If you arrive late for a lesson, or additional travel time is required to rectify clothing/footwear issues, the length of your lesson will be reduced accordingly.

**Road Test:** When students enrolls for a road test with our school at the DMV, we book the road test but the student will receive an email and text from the DMV

/tax collector Orange County stating time date location and the requirements listed.

It's the students responsibility regarding their status and for them to bring all relevant documentation on road test day i.e. visa, green card, I-94 , passport etc.

If the test is cancelled by the DMV because of incorrect documentation, the road test package will be forfeited and another test booked and test package will need to be purchased.

It is NOT the driving school's responsibility for any paperwork or if the DMV cancels for any other reason.

**Customer Signature: \_\_\_\_\_ (If student is not 18, Parent or Guardian must sign for student)**