



## SWERVE Driving School Adult Lesson Policies

Adult lessons are conducted behind the wheel in 60-minute sessions. Lessons begin and end at our office.

We offer single lessons, as well as 4 and 8 lesson packages at a discount to the single lesson price.

If you purchase and complete a 8-lesson package we will provide you with one DOL drive test at no charge. Any additional tests will be charged at the regular rate. The DOL knowledge test is a separate charge.

All lessons and lesson packages must be prepaid in full. We take most major credit and debit cards. Lessons cannot be scheduled without prior payment.

If you upgrade from a single lesson to a package, or from a 4-lesson package to a 8-lesson package, we will give you the lower pricing on everything.

Cancellation of a portion of a prepaid lesson package will result in a \$25 processing fee, and pricing will revert to the pricing available for the number of lessons actually completed.

All lessons must be completed within one year of the purchase date.

You must have a valid WA permit or current license from another state or country on your person for all lessons. We cannot allow you to drive without one. DOL does not allow photo copies.

Availability varies according to instructor schedules, however we will work with you to schedule the most convenient times. We frequently schedule with different instructors, so please let us know if you prefer to work with the same person.

Every individual is different, and people learn at different speeds. Your instructor will do a skills assessment during your first lesson, and he/she will be able to estimate the number of lessons needed at that time.

**CANCELLATION POLICY:** Any cancellations or schedule changes must be arranged no later than 48 hours before the scheduled lesson. Missed lessons or cancellations less than 48 hours before the lesson will result in a \$37.50 missed drive fee for 60-minute lessons. Showing up for a lesson without a valid license or permit will result in a missed drive fee. While it is never our desire to charge a fee, once we are within the 48 hour window we are obligated to pay our instructors their regular rate of pay whether the drive is completed or not.

If you arrive late for a lesson, the length of your lesson will be reduced accordingly.

All instructional vehicles are equipped with video cameras for safety and training purposes only. Images from the cameras will never be used for public display of any type, and are not available for viewing. Videos will only be retained for up to 30 days unless the instructor fills out an accident/incident report.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_